

# QUALITY PERFORMANCE WORKSHEET

Hospital Name \_\_\_\_\_

## EMERGENCY

	Total from Department Paperwork	Quality Loss Weighting Factor	=	Quality Errors
Ambulance Diversions		x 200	=	
Patients Waiting		x 20	=	
Extra Staff		x 5	=	

## SURGERY

Arrivals Waiting		x 20	=	
Requests Waiting		x 20	=	
Extra Staff		x 5	=	

## CRITICAL CARE

Arrivals Waiting		x 20	=	
Requests Waiting		x 20	=	
Extra Staff		x 5	=	

## STEP DOWN

Arrivals Waiting		x 20	=	
Requests Waiting		x 20	=	
Extra Staff		x 5	=	

	Number of hours not completed			
If you did not complete 24 hours		x 500	=	

**TOTAL QUALITY ERRORS**

# FINANCIAL PERFORMANCE WORKSHEET

Hospital Name \_\_\_\_\_



## EMERGENCY

	Total from Department Paperwork	Unit Cost	=	Cost
Ambulance Diversions		x 5,000	=	
Patients Waiting		x 150	=	
Extra Staff		x 40	=	



## SURGERY

Arrivals Waiting		x 3,750	=	
Extra Staff		x 40	=	



## CRITICAL CARE

Arrivals Waiting		x 3,750	=	
Extra Staff		x 40	=	



## STEP DOWN

Arrivals Waiting		x 3,750	=	
Extra Staff		x 40	=	

	Number of hours not completed			
If you did not complete 24 hours		x 1,000	=	

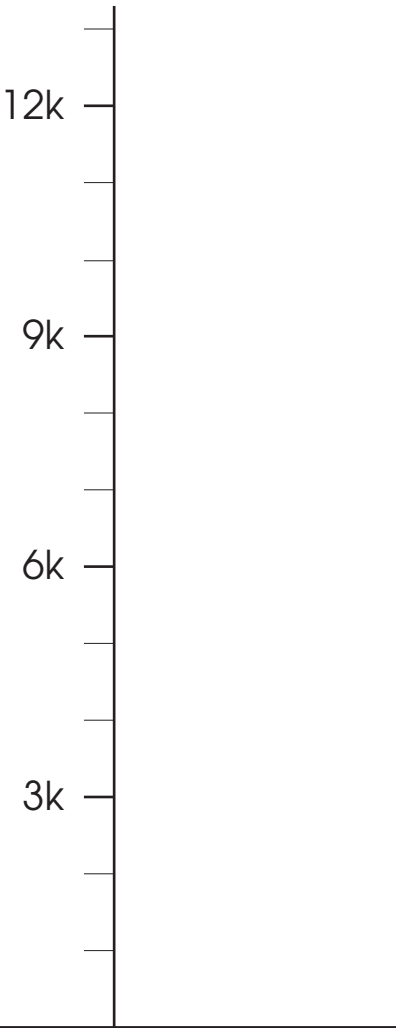
**TOTAL COST**

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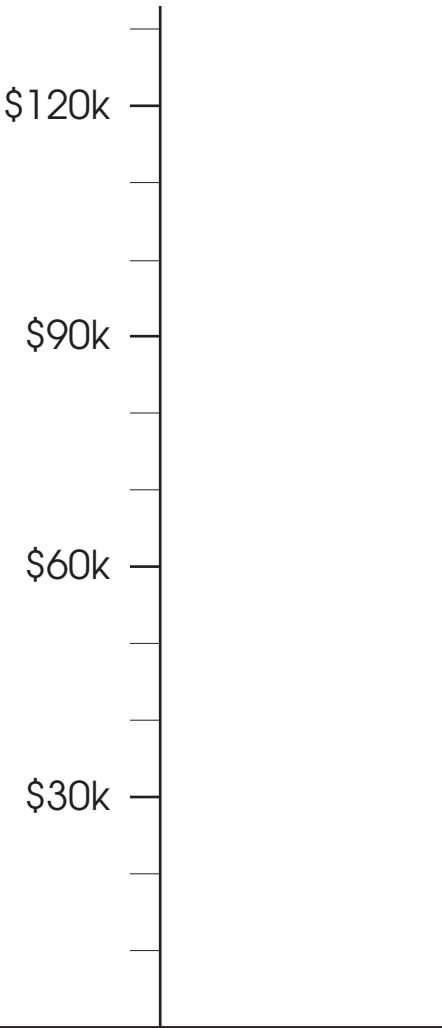
# TEAM PERFORMANCE

\_\_\_\_\_ HOSPITAL NAME \_\_\_\_\_

## Quality Errors



## Cost



*Draw a horizontal line across each bar to represent your team's quality and financial performance totals*